

Merlin@home™ Transmitter

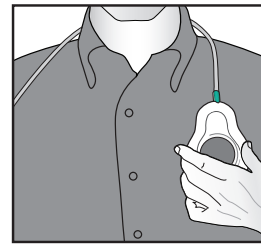
Model EX1100

Quick Start Guide

Send Your Information

1

Place the wand, green side towards you, over your implant.



2

Quickly press and release the Start button. The transmitter beeps. The Stars icon lights up.



3

Quickly press and release the Start button again. The transmitter beeps.



4

Read

The Read icon lights up, the transmitter is reading your implant.



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5

Send

When the Tower icon lights up, you can remove your wand. The transmitter dials out and sends information about your implant. Sometimes this process takes a while. You can leave. Do not use the phone line while the Tower icon is lit.



6

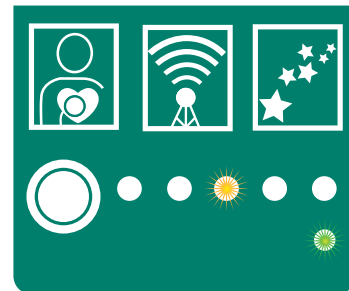
Done

When the Stars icon lights up, your information is successfully sent. The Stars icon remains lit for one minute.



Progress Lights

The transmitter is successfully working when the progress lights light up one by one from left to right. An error has occurred if all progress lights are blinking.

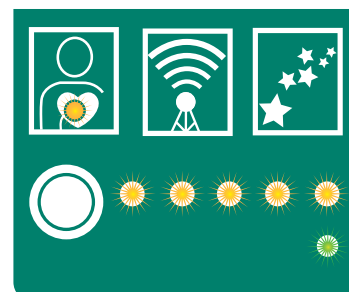


Troubleshooting

For Technical Support in North America, call 1-877-MY-MERLIN (1-877-696-3754) Monday through Friday 8AM to 8PM Eastern Standard Time.

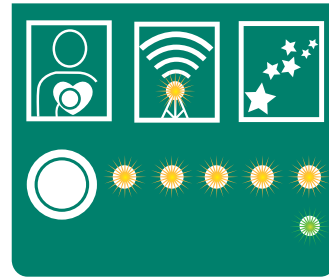
Can't read information

1. Press the Start button to stop the beeping.
2. Move the wand over your implant.
3. Press the Start button to continue.
4. After 3 tries, call your clinic for more information.



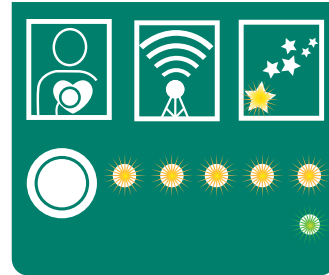
Can't send information

1. Check your wall jack and phone connector.
2. Turn off any fax, computer, or TV that shares your phone line.
3. Press the Start button to continue.



Call your clinic

1. Press the Start button to stop the beeping.
2. Call your clinic for more instructions.



Call Technical Support

1. If all five progress lights are lit, call Technical Support.



For additional information, see the accompanying manual.



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