

Dear Patient,

This letter is intended to provide you with information about St. Jude Medical's coverage of unreimbursed medical expenses (UME's) for an office visit related to St. Jude Medical's October 11, 2016 Medical Advisory.

SJM will reimburse you for unreimbursed medical expenses ("UMEs") incurred for one office visit to assess Advisory related concerns. SJM will cover the reasonable and documented UMEs incurred by you up to a one-time maximum benefit of One Hundred Fifty dollars (\$150).

### **How the Process Works**

Please submit a Supplemental Reimbursement Program Claim Form ("Claim Form") to commence the reimbursement process. Either you or your physician's office may submit the form. Only one form needs to be submitted.

Upon receipt of the Claim Form, SJM's Warranty department will contact you to obtain a copy of your final bill along with the corresponding Explanation of Benefit (EOB) form.

### **What Will SJM Reimburse?**

SJM will provide you payment for unreimbursed medical expenses associated with the Physician Visit up to a maximum benefit of \$150.

### **How Will I Receive Payment?**

Upon receipt of your final bill and EOB, SJM will send you a check for your qualifying unreimbursed medical expenses. Please note that you are responsible for paying any outstanding expenses owed to healthcare providers.

If for any reason you do not receive a letter from SJM's Warranty department after four weeks from submission of the Claim Form, please contact us. We may be reached at: 800-423-5611, Option 6. Our staff is available to take your call Monday through Friday from 7:30 a.m. to 5:00 p.m. Pacific Time.

We sincerely apologize for any difficulties this current issue causes you or your caregivers. We are available should you have any questions.

Sincerely,

Mary Landis  
Sr. Warranty Administrator  
St. Jude Medical's Warranty Claims Department