



# myMerlin™ Mobile App Compatible Smartphone and OS List

Popular mobile devices and operating systems are regularly tested to evaluate compatibility with the myMerlin mobile app. We recommend checking this list before installing a new version on your phone or before using the app with a new phone. This table will be updated as other devices and operating systems (OS) are evaluated. Jailbroken devices and beta OS versions are not supported.

Tested devices and OS versions for each myMerlin mobile app version:

APP VERSION	DEVICES	OPERATING SYSTEM
APP1001 V1.0.1003, V1.0.6001, V2.0.1, V2.0.2	iPHONE‡ 6S, 7, 7+, 8, 8+, X, XR, XS, SE, 11, 11 PRO, 12, 12 Mini, 13, 13 Mini, 13 Pro, 13 Pro Max, 14, 14 Plus 14 Pro, 14 Pro Max	V1.0.1003 & V1.0.6001: IOS 13 AND LATER V2.0.1 AND V2.0.2: IOS 15 AND LATER
APP1000 V1.0.5, V1.0.6002 , V2.0.1 , V2.0.2	SAMSUNG‡ GALAXY A13, A10E, A11, A20E, A21S, A30, A51, A52, A52S 5G, A53, S8, S9, S10, S10E, S20 ULTRA, S20 +, S21, S21FE 5G, S21+, S21ULTRA 5G, S22, S22 +, S22 ULTRA, S23 ULTRA, S23+, NOTE 8, NOTE 10, NOTE10 +, NOTE 20, Z FOLD, FOLD 3 5G, FLIP 4, Z FLIP 4, Z FOLD 4, NOTE20 5G	ANDROID‡ OS 9 AND LATER
	GOOGLE PIXEL‡ 2XL, 3, 3AXL, 4, 4A, 4XL, 5 5G, 5A, 6, 6 PRO, 7, 7 PRO	
	SONY‡ XPERIA‡ (802SO), XPERIA 5VI	
	SHARP AQUOS‡ SENSE 3, SENSE WISH	
	LG‡ Q70, V35 THINQ‡, G6, K31	
	ONE PLUS 8, ONEPLUS NORD N200 5G, ONEPLUS 9 PRO 5G HUAWEI	

Please note that the following mobile devices are not compatible with the myMerlin mobile app. We recommend checking this list before using the app with a new phone.

Motorola Moto G Power, Moto G Play, Moto G Stylus 5G, Moto G9

Not all app versions are available in all geographies.