

FOLLOW THESE TIPS
TO STAY CONNECTED

- ✓

KEEP myMerlin™ MOBILE APP OPEN

Do not quit the app. Remember to relaunch the app anytime your phone is restarted.
- ✓

STAY CONNECTED TO INTERNET

Keep your smartphone connected to Wi-Fi† or cellular data with a **STRONG** signal (should be able to access a website).
- ✓

KEEP BLUETOOTH® ON

This allows your smartphone to connect to your heart monitor.
- ✓

STAY CLOSE

Keep your smartphone close to you (within 5 feet or 1.5 meters), even while sleeping.
- ✓

TURN OFF POWER SAVE

In your phone’s settings, turn **OFF** battery saver/ optimization/low power features for the myMerlin Mobile App.
- ✓

TURN NOTIFICATIONS ON

Allow notifications from the myMerlin Mobile App and turn **ON** app background refresh/background data usage.

In your phone settings, the app will appear as “myMerlin™”

SUPPORT

If your app is not working or you keep getting error messages, contact **Remote Care Technical Support**.

Before calling, please have the following information:

Assert-IQ™ ICM serial number from Patient ID Card

Name of clinic that monitors you

Smartphone make and model

UNITED STATES

Hours of support
Monday-Friday
8 a.m.-8 p.m. (EST)

+1.877.756.4873
myMerlin@abbott.com

INTERNATIONAL

Need help?
Contact your clinic directly with any questions.

You can also email
Remote.Monitoring@abbott.com

Rx Only

Brief Summary: Prior to using these devices, please review the Instructions for Use for a complete listing of indications, contraindications, warnings, precautions, potential adverse events and directions for use.

Indications for Use: The Assert-IQ™ ICM is indicated for the monitoring and diagnostic evaluation of patients who experience unexplained symptoms that may be cardiac-related such as dizziness, palpitations, chest pain, syncope, and shortness of breath, as well as patients who are at risk for cardiac arrhythmias such as bradycardia, tachycardia, and sinus pauses. The Assert-IQ ICM is also indicated for patients who have been previously diagnosed with atrial fibrillation (AF) or who are susceptible to developing AF. The Assert-IQ ICM is intended to be inserted subcutaneously in the left pectoral region, also described as the left anterior chest wall. The Assert-IQ ICM has not been specifically tested for pediatric use.

Intended Use: The Assert-IQ ICM is intended to help physicians and clinicians monitor, diagnose and document the heart rhythm in patients who are susceptible to cardiac arrhythmias and unexplained symptoms by detecting arrhythmias and transmitting data for review.

Contraindications: There are no known contraindications for the insertion of the Assert-IQ ICM. However, the patient’s particular medical condition may dictate whether or not a subcutaneous, chronically inserted device can be tolerated.

Potential Adverse Events: Possible adverse events (in alphabetical order) associated with the device, include the following: allergic reaction, bleeding, chronic nerve damage, erosion, excessive fibrotic tissue growth, extrusion, formation of hematomas or cysts, infection, keloid formation, and migration.

Refer to the User’s Manual for detailed indications for use, contraindications, warnings, precautions and potential adverse events.

An Abbott mobile transmitter is available for patients without their own compatible mobile device.

™ Indicates a trademark of the Abbott group of companies.

† Indicates a third-party trademark, which is property of its respective owner.

Abbott
15900 Valley View Court, Sylmar, CA 91342
Tel: +1 818 362 6822
Abbott.com

© 2026 Abbott. All Rights Reserved.
MAT-2679410 v1.0 | Item approved for Global use.



Assert-IQ™ Insertable
Cardiac Monitor (ICM)

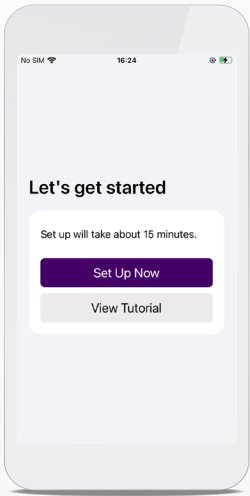
QUICKSTART
GUIDE

Pairing Your Heart Monitor with
the myMerlin™ Mobile App



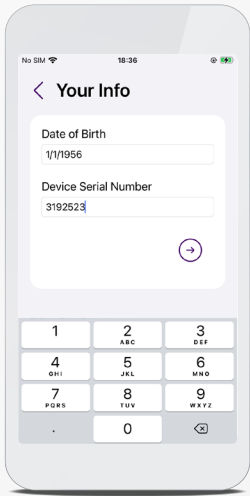
GET STARTED

Once you have downloaded the myMerlin™ Mobile App, setup will take about 15 minutes. You will need a strong internet and Bluetooth® connection.



STEP 1 OPEN THE myMerlin™ MOBILE APP

Tap “Set Up Now.”

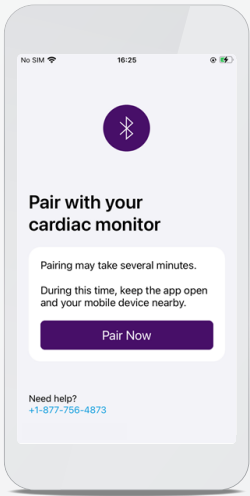


STEP 2 ENTER YOUR INFORMATION*

Enter your date of birth and device serial number from your Patient ID Card.

Tap on the arrow.

*If this is not the first time pairing, you will need an activation code. You can select to receive the activation code via email or text.



STEP 3 PAIR YOUR DEVICE

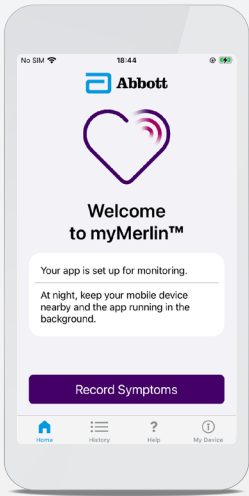
Tap “Pair Now.”

If your phone requires a Bluetooth® pairing code, a pairing request message will appear;” enter the code shown above the keypad.”

Keep your smartphone within 5 ft/1.5 m of you.

”If your smartphone’s text size is too large, you may not see the code.

””If it is an Android+ device, type in 0000 or 1234.



STEP 4 YOU’RE CONNECTED!

Your heart monitor is now paired with your smartphone.

From the app’s home screen, you can check your connection, record symptoms and more.

TROUBLESHOOTING

For the myMerlin™ Mobile App

MINIMUM SMARTPHONE REQUIREMENTS

- Android+ OS version 9 or greater.
- Apple iOS+ version 15 or greater.

NIGHTTIME CONNECTIVITY ISSUES

If the app does not seem to be working at night, turn OFF other Bluetooth® devices around your bed, like speakers or clocks.

IF YOU FORGET YOUR PHONE

If you forget your smartphone, do not worry. Your heart monitor is continuously monitoring your heart. When you are near your phone again, the app will retrieve any new data from your heart monitor and send it to your clinic.