

Merlin@home™ Transmitter

Model EX1150

Quick Start Guide

Set up the transmitter

Note. The transmitter is designed for use with direct analog telephone lines. It may be damaged by any other type of phone line. The transmitter might work with VOIP and cable services. For Technical Support in North America, call 1-877-MY-MERLIN (1-877-696-3754) Monday through Friday 8AM to 8PM Eastern Standard Time

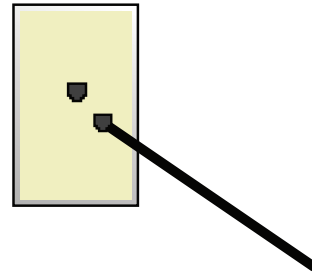
1

Place the transmitter on your nightstand or a table close to your bed. The transmitter should be no more than 10 feet from your bed.

2

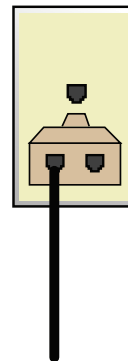
If you have an empty wall jack, remove the transmitter cord from the phone connector and plug the transmitter cord into the wall jack. Go to Step 5.

If you do not have an empty wall jack, remove your phone cord from the wall jack.



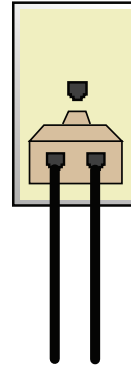
3

Plug the phone connector into the wall jack.



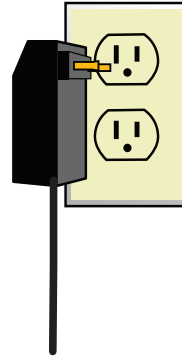
4

Plug your phone cord into the phone connector's open end.



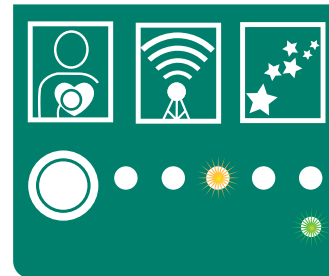
5

Plug the power supply into the wall electrical outlet.
The green power light comes on. Keep the transmitter plugged in.



6

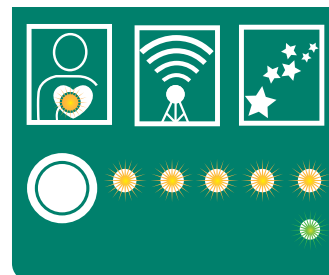
While the transmitter is setting up, the progress lights move from left to right. The icons might light up.



7

Do one of the following:

- If this is the first time you are setting up the transmitter, wait until the Read icon lights up, progress lights blink, and beeping starts. Go to Step 8.
- If you have set up the transmitter before, go to Step 12.



8

Make sure you are within 1 foot of the transmitter. Make sure no one else with a St. Jude Medical implant is nearby. Face the transmitter and press the Start button quickly. The transmitter beeps.



9

The Read icon lights up when the transmitter reads your implant.



10

The Tower icon lights up when the transmitter contacts your clinic. This process can take up to 15 minutes. Do not use your phone during this process.



11

The Stars icon lights up when your set up is finished. The Stars icon remains lit for a short time.



12

Leave the transmitter in place and plugged in. Make sure the front of the transmitter faces where you sleep.

Your Merlin@home transmitter automatically monitors your device according to the schedule set by your clinic.

Note. During first time set up, the transmitter does not send information about your implant.



How to Send Your Information Manually

Your information is sent automatically while you sleep. Send your information manually only if your clinician instructs you to do so.

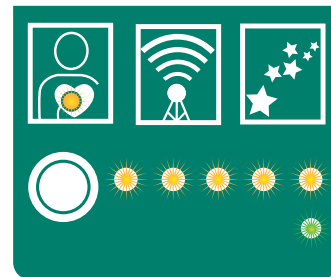
1. Press the Start button once. The Stars icon lights up.
2. Remain in front of the transmitter.
3. Press the Start button for 1 second until you hear a beep.
4. The Read icon lights up when the transmitter reads your implant.
5. The Tower icon lights up when the transmitter sends information about your implant. Sometimes this process takes awhile. You do not need to stay in front of the transmitter.
6. The Stars icon lights up when your session is finished.

Troubleshooting

For Technical Support in North America, call 1-877-MY-MERLIN (1-877-696-3754) Monday to Friday 8AM to 8PM Eastern Standard Time.

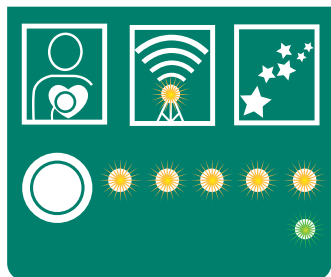
Can't read information

1. Press the Start button to stop the flashing lights and beeping sounds.
2. Remove other electronic items from the area.
3. Make sure the front of the transmitter faces where you sleep
The transmitter attempts to read your device again until it succeeds.



Can't send information

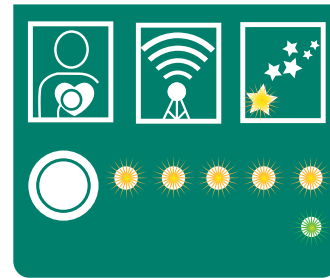
1. Check that your wall jack, phone connector, and transmitter cord are firmly connected.
2. Turn off any fax, computer, or TV that shares your phone line. Consider turning them off at night to ensure your information is sent successfully.
3. Press the Start button to continue. The transmitter attempts to redial.



Note. If DSL shares your telephone line, contact your DSL service provider for a filter. Plug the filter into the wall jack and plug the phone connector into the filter.

Call your clinic

1. Press the Start button to stop the flashing lights and beeping sounds.
2. Call your clinic for more instructions.



Call Technical Support

1. If all five progress lights are lit, call Technical Support.



For additional information, see the accompanying manual.



March 2014
Art 60053267/A