

POWERING HEARTS BEAT TO BEAT

CRM TRAINING & EDUCATION

Optimizing ICM Management with Merlin.net[™]

OPTIMIZING ICM MANAGEMENT WITH MERLIN.NET Taking Control of Your ICM Data Burden

TAKING CONTROL OF YOUR ICM DATA BURDEN Today's Agenda

Taking Cont	Taking Control of Your ICM Data Burden					
Time (hh:mm)	Торіс					
00:00-00:05	Opening Remarks (5 min) Agenda overview AHP introduction/background 					
00:05-00:25	 Tools Designed for ICM (20 min) Programming DirectAlerts™ Patient Symptom Button: overview of the feature and how to program Key Episodes: overview of the feature and how to program Remote Programming (for Assert-IQ[™] ICM only) 					
00:25-00:40	 Best Practices for Managing Data Burden (15 min) AHP shares personal experience and tips for managing data burden 					
00:40-00:55	Q&A (15 min)					

Diane Czaplicki, RN, BSN, CCDS clinical device specialist atc cardiology at grandview health

TAKING CONTROL OF YOUR ICM DATA BURDEN DirectAlertsTM Programming

DirectAlerts™ programming DirectAlerts Notifications

RECEIVE ALERTS THAT ARE IMPORTANT TO YOUR CLINIC

DirectAlerts notifications allow clinics to select the type of alerts that trigger remote transmissions.

DirectAlerts programmability is available under the "**DirectAlerts™ Notification**" section of the Patient Profile.



DIRECTALERTS™ PROGRAMMING DirectAlerts Notifications

SET CLINIC DEFAULTS FOR DIRECTALERTS PREFERENCES

Defaults for your clinic's DirectAlerts notification settings can be programmed under the **"Clinic Administration"** tab by accessing the **"Cardiac Monitor**" in the "DirectAlerts[™] settings" section.

ecent Transmissions Patien	t List Tools Clinic Administration			
dministration	DirectAlerts™ Settings for Cardiac Monitor			Show Device
Clinic Profile Scheduling & Messaging	Alert Type	Alert Clas	sification	
linic hours / holidays irectAlerts™ settings ICD/ CRT-D Merlinghome Transmitter	Device Alerts	Red	P Yellow	Off
Pacemaker/ CRT-P	Battery Low			
Cardiac Monitor Inic Settings	Parameter Errors			
Report Settings	Monitor at End Of Service			
Clinical Comments	Device Reset			
inic Users	Monitoring Disabled			
Inic Locations	Clinical Alerts			
	AF Episode			
	Continuous AF			
	AF Burden			
	V. Rate during AF			
	Tachy Episode			
	Brady Episode			
	Pause Episode			
	Symptom Episode			

DirectAlerts™ programming DirectAlerts Notifications

ALERT CLASSIFICATION

Each Alert Type can be programmed with a different Alert Classification (Red or Yellow flag) or disable the alert using the "Off" option.

The **Red** and **Yellow** flag classifications determine who receives alerts for each alert type and the type of communication that will be received if that alert comes through.



DIRECTALERTS™ PROGRAMMING DirectAlerts Notifications

ALERT CLASSIFICATION

Under the **"Clinic Administration"** tab, clinics can program how **Red** and **Yellow** flag notifications are received during and after office hours.

Options include:

- Email
- Fax
- Phone
- Text Message
- None

Directalerts™ programming DirectAlerts Notifications

ALERT CLASSIFICATION

Select who on the medical team will receive alert notifications after office hours.

After office hours notifications can be received for:

- Red Alerts
- Yellow Alerts
- Both Red and Yellow Alerts
- Off

dministration	DirectAlerts™ Settings for Cardia	ac Monitor Edit		Show De
linic Profile cheduling & Messaging linic hours / holidays	You may wish to handle Red and Yellow Alerts using differen Please tell me how and when you'd like to distribute your pat	t distribution methods during the week. ient alerts.		Madia 17 and
DirectAlerts™ settings ICD/ CRT-D Merlin@home Transmitter Pacemaker/ CRT-P	Send Red Alerts during Office Hours to:	Send Yellow Alerts during Of Text Message Send Yellow Alerts after Offic	fice Hours to:	Send Alerts after Office Hours to Medical Team for: Red Alerts ✓ * On-cell Envision Contact: ●
Cardiac Monitor Clinic Settings Report Settings Export Options Clinical Comments	Email	Text Message Email Fax Phone Text Message	~	Email
linic Users linic Locations	Clinic contact information	None	Country Area/City Code Code Phone Numb	er
	*Email: fontana@clinic.com	*Phone: Fax:	1 222 222 2222 1 333 333 3333	
	* Required field			

DIRECTALERTS™ PROGRAMMING DirectAlerts Notifications

ALERT CLASSIFICATION

Ensure that clinic contact information is updated for each communication type.

Administration	DirectAlerts [™] Settings for Cardiac Monitor Edit You may wish to handle Red and Yellow Alerts using different distribution methods during the week.								Show Device	
Scheduling & Messaging Clinic hours / holidays DirectAlerts™ settings	Please tell me how and whe	P Yellow Alerts				Medical	Medical Team			
ICD/ CRT-D	Send Red Alerts during Of	Send Yellow Alerts during	Send Yellow Alerts during Office Hours to:			Send Alerts after Office Hours to Medical		Medical Te	am for:	
Pacemaker/ CRT-P	Phone	Text Message	Text Message V			Red Ale	rts	~		
Cardiac Monitor	Send Red Alerts after Offic	e Hours to:	Send Yellow Alerts after O	fice Hour	s to:		* On-cal	l Physician Contact: 🥑		
Report Settings	Email	¥	Email	~			Email		~	
Export Options			Fax Phone				*Email:	doctor@abbott.com		
Clinical Comments	on		Text Message							
linic Locations	Clinic contact informa	ation	Hone	Counto	Area/City					
				Code	Code	Phone Number				
	* Text message:	+1 111 111 1111	*Phon	e: 1	222	222 2222				
	t Erre i le	Message and data rates may apply	5		000	222 2222				
	^⊨maii:	rontana@clinic.com	⊫a.	c 1	333	333 3333				
	* Required field									

DIRECTALERTS[™] PROGRAMMING

DirectAlerts Notifications

OPTIMIZING ALERT NOTIFICATION

Transmission	n Date :	12-0	3-2019	07:2	28 AM	[
Summary FastPath™ Summary Episodes Summary	All Episodes V	Search		Q					
Diagnostics Summary	Date/Time	Ŧ	Zone/Type		CL (ms)	Therapy	Duration	EGM	Alerts
Alerts & episodes Episodes and EGMs	12-03-2019 07:24	1 AM	Symptom		N/A		-	-	
Parameters	12-02-2019 09:51	I PM	AF		N/A		8:15:04	-	

Parameters

Other

View Merged Report

	Act., Noise R	ecovery	Act., Noise Recovery		Act., Noise Reco	very
711 699 707	707 719 7	30 734 727 730	0 730 723 727 738 71	1 719	703 723	
0s 1s 2s	3s 4s	5s 6s	7s 8s 9s 10s	11 s	12 s	13 s 14 s
Episode Counts			Key Parameters			
	Since	Since				
	Since Nov 30, 2019	Since Sep 11, 2019	AF Episode	~	60 min	
	Since Nov 30, 2019	Since Sep 11, 2019	AF Episode Tachy Episode	1	60 min 150 bpm •	12 intervals
AF	Since Nov 30, 2019 1	Since Sep 11, 2019 11	AF Episode Tachy Episode Brady Episode	>>>	60 min 150 bpm # 40 bpm	12 intervals
AF Tachy	Since Nov 30, 2019 1 0	Since Sep 11, 2019 11 4	AF Episode Tachy Episode Brady Episode Pause Episode	\ \ \ \ \ \ \ \	60 min 150 bpm 🖌 40 bpm 4 0 sec	12 intervals
AF Tachy Brady	Since Nov 30, 2019 1 0 0	Since Sep 11, 2019 11 4 2	AF Episode Tachy Episode Brady Episode Pause Episode Patient Activated Episode	,,,,,	60 min 150 bpm 🗩 40 bpm 4.0 sec	12 intervals
AF Tachy Brady Pause	Since Nov 30, 2019 1 0 0 0	Since Sep 11, 2019 11 4 2 2 2	AF Episode Tachy Episode Brady Episode Pause Episode Patient Activated Episode FGM Dynamic Rance	>>>>>	60 min 150 bpm + 40 bpm 4.0 sec	12 intervals
AF Tachy Brady Pause Symptom (All)	Since Nov 30, 2019 1 0 0 0 1	Since Sep 11, 2019 11 4 2 2 7	AF Episode Tachy Episode Brady Episode Pause Episode Patient Activated Episode EGM Dynamic Range Max Sensitivity	シンシンシ	60 min 150 bpm , 40 bpm 4.0 sec ± 0.40 mV 0.125 mV	12 intervals

DirectAlerts [™] Notification ^{∎dt}			
Alert Type	Alert C	lassificat	ion
	🏴 Red	P Yellow	Off
Device Alerts			
Battery Low	\bigcirc	۲	\bigcirc
Parameter Errors	\bigcirc	۲	\bigcirc
Monitor at End Of Service	\bigcirc	۲	\bigcirc
Device Reset	\bigcirc	۲	
Monitoring Disabled	\bigcirc	۲	\bigcirc
Clinical Alerts			
AF Episode	\bigcirc	\bigcirc	۲
Continuous AF	\bigcirc	\bigcirc	۲
AF Burden	\bigcirc	0	۲
V. Rate during AF	• •	\bigcirc	0
Tachy Episode	• •	\bigcirc	\bigcirc
Brady Episode	• •	\bigcirc	\bigcirc
Pause Episode	• •	\circ	\bigcirc
Symptom Episode	0	۲	0
Record Symptom using Patient App			

DIRECTALERTS™ PROGRAMMING

DirectAlerts Notifications

EXAMPLE

- High volume event counters
- High burden of alerts
- What is actionable?
- What can be changed?
 - Detection
 - Alerts
 - Key Episodes Option

Episode Counts			Key Parameters		
Sin	ice	Since			
Oc	t 23, 2023	Oct 9, 2023	AF Episode	~	2 min
AF	2	30	Tachy Episode	~	145 bpm , 12 intervals
Tachy	1	41	Brady Episode	~	30 bpm
Brady	0	2	Pause Episode	~	5.0 sec
Pause	0	19	Patient Activated Episode	v	
Symptom (All)	0	0	EGM Dynamic Range		± 0.40 mV
Symptom (with Detection	n) O	0	Max Sensitivity		0.075 mV

10-21-2023 02:11 PM	Tachy	0:03	185 bpm max. 155 bpm avg.
10-21-2023 01:59 PM	Tachy	0:06	172 bpm max. 146 bpm avg.
10-21-2023 11:07 AM	Tachy	0:21	180 bpm max. 151 bpm avg.
10-21-2023 10:54 AM	AF	12:11	108 bpm avg.
10-21-2023 08:33 AM	AF	5:10	87 bpm avg.
10-20-2023 03:16 PM	Tachy	0:13	166 bpm max. 151 bpm avg.
10-20-2023 01:58 PM	AF	8:24	101 bpm avg.
10-20-2023 11:13 AM	AF	7:26	94 bpm avg.
10-20-2023 07:04 AM	Tachy	0:06	166 bpm max. 157 bpm avg.
10-20-2023 01:15 AM	Tachy	0:03	156 bpm max. 147 bpm avg.
10-20-2023 12:10 AM	Tachy	0:03	146 bpm max. 145 bpm avg.
10-20-2023 12:07 AM	Tachy	0:03	146 bpm max. 146 bpm avg.
10-19-2023 10:16 PM	Tachy	0:08	165 bpm max. 148 bpm avg.
10-19-2023 09:12 PM	Tachy	0:06	172 bpm max. 150 bpm avg.
10-19-2023 02:13 PM	Pause	0:05	-
10-19-2023 01:56 PM	Pause	0:05	-
10-18-2023 08:49 PM	Tachy	0:12	156 bpm max.

Alert Type	Alert C	lassificat	ion
	🏴 Red	P Yellow	Off
Device Alerts			
Battery Low		۲	
Parameter Errors		۲	
Monitor at End Of Service			
Device Reset			
Monitoring Disabled			
Clinical Alerts			
AF Episode			
Continuous AF			
AF Burden			
V. Rate during AF			
Tachy Episode			\bigcirc
Brady Episode	0	۲	\bigcirc
Pause Episode		۲	
Symptom Episode			
Record Symptom using Patient App			

TAKING CONTROL OF YOUR ICM DATA BURDEN

Record Symptoms Button

TAKING CONTROL OF YOUR ICM DATA BURDEN Record Symptoms Button

ENABLE AND DISABLE PATIENT-INITIATED TRANSMISSIONS

If a patient believes they are experiencing a cardiac-related symptom, they can send a manual transmission by using the "**Record Symptoms**" button on their myMerlin[™] Mobile App.

The "**Record Symptom**" button can be enabled or disabled through Merlin.net[™] PCN.

- Program it for a specific patient under the "DirectAlerts[™] Notifications" section of the Patient Profile
- Program your clinic-wide preference under the "DirectAlerts[™] settings" for "Cardiac Monitor" under the "Clinic Administration" tab

🔁 Abbott

TAKING CONTROL OF YOUR ICM DATA BURDEN Record Symptoms Button

PATIENT WILL NOT BE NOTIFIED IF THE BUTTON IS DISABLED

Button Enabled

Archived	10-23-2023 09:06 PM 📍	0 Alert Types	Patient initiated	Assert-IQ™ EL+ ICM,
Archived	10-22-2023 09:40 PM 📍	0 Alert Types	Patient initiated	Assert-IQ™ EL+ ICM,
Archived	10-22-2023 09:36 PM 🥊	0 Alert Types	Patient initiated	Assert-IQ™ EL+ ICM,
Archived	10-21-2023 05:18 PM 🥊	0 Alert Types	Patient initiated	Assert-IQ™ EL+ ICM,
Archived	10-19-2023 02:03 AM 🥊	0 Alert Types	Scheduled	Assert-IQ™ EL+ ICM,
Archived	10-18-2023 09:01 AM 📍	0 Alert Types	Patient initiated	Assert-IQ™ EL+ ICM,

TAKING CONTROL OF YOUR ICM DATA BURDEN

Key Episodes

KEY EPISODES The Power of Choice

Key Episodes is a feature available for Jot[™] Dx and Assert-IQ[™] ICM devices that reduces data burden without compromising time-to-diagnosis.

- Key Episodes eliminates EGM redundancy by delivering three episodes per arrhythmia type per day
- Jot Dx and Assert-IQ are the <u>only</u> ICM that allow customers to see key episodes OR all episodes

Choose to view three key episodes for a patient or facility.

Nominally on to provide the most clinically relevant information.

When events are rare, or clinical consequences of diagnosis are most dire, **ALL** information can be sent to the clinic.

KEY EPISODES

Key Episode Selection

GET EPISODE DATA UNIQUE TO EACH ARRHYTHMIA TYPE

		Assert-IQ [™] ICM	
ſ	Arrhythmia Type	Key Episode Selection: Up to 3 EGMs per day, per arrhythmia type ¹	_
Better selection criteria	Atrial Fibrillation	1. Longest episode 2. Second longest episode 3. Fastest mean rate	N
provides the most insightful data for each arrhythmia type. ¹	Tachycardia	1. Longest episode 2 Second longest episode 3. Fastest maximum rate	cr pr th
	Bradycardia	1. Longest episode 2. Second longest episode 3. Fastest minimum rate	
	Pause	1. Longest episode 2. Second longest episode 3. Shortest episode	

ovel set of evaluation riteria is uniquely rogrammed to make up the ree Key Episodes.

KEY EPISODES Competitive Comparison

	Assert-IQ [™] ICM	Medtronic Reveal LINQ [‡]	Medtronic LINQ II‡
Arrhythmia Type	Key Episode Selection: Up to 3 EGMs per day, per arrhythmia type ¹	Selection: One EGM per day based on wireless data priority ²	Selection: Three auto episode EGMs per day per arrhythmia type ³
Atrial Fibrillation	1. Longest episode 2. Second longest episode 3. Fastest mean rate		
Tachycardia	1. Longest episode 2 Second longest episode 3. Fastest maximum rate	One EGM per day sent wirelessly	Same standard criteria set for all arrhythmia types
Bradycardia	1. Longest episode 2. Second longest episode 3. Fastest minimum rate	Patient manual transmission optional to see all information ³	1. First episode 2. Second episode 3. Longest episode
Pause	1. Longest episode 2. Second longest episode 3. Shortest episode		

No Delay-to-Diagnosis

EVEN WITH THREE KEY EPISODES TURNED ON, THERE IS NO LOSS OF ACCURACY, AND VIRTUALLY NO DELAY-TO-DIAGNOSIS⁴

KEY EPISODES Managing Data Burden

FOCUS YOUR DIAGNOSTIC DATA AND REDUCE YOUR DATA BURDEN

Choose to view three key episodes for a patient or facility.

Decrease your data burden on average by

With Key Episodes turned on and pause algorithm improvements

KEY EPISODES Key Episodes

POTENTIAL STAFF TIME SAVINGS FROM REDUCED DATA BURDEN

All patients⁵ Hours/year reduction 120 36

Clinic Personnel (100 patients)

Electrophysiologists (100 patients)

Top 25th percentile patientsHours/year reduction30096

Clinic Personnel (100 patients)

Electrophysiologists (100 patients)

KEY EPISODES Patient-Specific Programming

ENABLE UNDER THE PATIENT PROFILE

Changes made in the Patient Profile for Identify Key Episodes override the clinical default settings.

Enable the feature for specific patients by accessing the "**Transmitter**" section of the Patient Profile.

Key Episodes can be enabled and disabled by checking the "**Identify Key Episodes**" box.

KEY EPISODES Clinic-Wide Programming

ENABLE THE FEATURE CLINIC-WIDE

Enable the feature clinic-wide for all eligible ICMs by accessing the "**Report Settings**" section of the "**Clinic Administration**" tab.

Key Episodes can be enabled and disabled by checking the "**Identify Key Episodes**" box.

🔁 Abbott			Signed in as <i>T Marks</i> Help▼ Switch to Sign Out Merlin.net™ Patient Care Network
Recent Transmissions Patient Administration Clinic Profile Scheduling & Messaging Clinic hours / holidays DirectAlers1** settings ICD/ CRT-D Merlin@home Transmitter Pacemaker/ CRT-P Cardiac Monitor Clinic Settings Report Settings Clinical Comments Clinic Locations Clinic Locations	List Tools Clinic Administration Report Settings Edi These are your overall clinic default settings for repor For a session, always print Select All Summary FastPath™ Summary Diagnostics Summary Diagnostics Summary Patient Info and Leads MRI Summary All Tests RTM Trend Capture Threshold Test Results CRT Toolkit	ts. Some of these settings can be changed on a per user basis later on. F All Alerts and Episodes All Alert Summary Real-time EGMs Extended Episodes ICD/Pacemaker: Last 2 VT/VF Episodes Last All AT/AF Episodes Last All AT/AF Episodes Last All Non-sustained Events Last All Other Episodes Cardiac Monitor: Last All Episodes	lease choose your settings. All Diagnostics Extended Diagnostics Tachy Brady Heart In Focus™ ST Monitoring Corvue™ Report ATIAF DirectTrend™ Report Parameters Wrap Up Overview
	Always print comments starting 90 days prior Cover Sheet Always print cover sheet And include: Patient name Clinic name Clinic name Comment box Medical Team Page number Today's date	to print date Other Features Do not show alerti Quentify Key Ep	for available device upgrades sodes a

KEY EPISODES Key Episodes Icon

KEY EPISODES ICON (💡) WILL BE DISPLAYED WHEN THE FEATURE IS ENABLED

	Abbott						Signed in Merl	as T Marks in.net™
Recen	t Transmissions Patien	nt List Tools Clinic Adm	inistration					
My F	Patients ▼ All ▼ S	Search by Name, ID, D C				Arch	ive 🖺 Print More Ac	tions ▼
	Patient	Transmission 🕡	 Schedule 	Device	DirectAlerts™	Alerts List	Latest Comments	
	Masters, Paul	06-10-2021,07:02 AM Alert initiated 📍	08-01-2021 52 days	Jot Dx™ ICM DM4500 ¶	,	Continuous AF; Pause Episode; AF Burden; AF Episode;	1	
	Douglass, Mary K	05-05-2021,12:17 PM Scheduled 📍	08-15-2021 102 days	Assert-IQ™ 3+ DM5300 ♀	ICM,	Continuous AF; Tachy Episode; High V.Rate during AF; AF Burden; AF Episode;	1	
	Douglass, Mary K	04-04-2021,04:37 PM Patient initiated 	08-15-2021 133 days	Jot Dx™ ICM DM4500 	,	Continuous AF; Tachy Episode; High V.Rate during AF; AF Burden; AF Episode;	1	
	Miller (VT/VF Shock), Mr.	07-30-2012,04:50 AM Alert initiated	10-11-2021 3360 days	Current™ VR RF, 1207-36 : 60401	٣	HV therapy;		

TAKING CONTROL OF YOUR ICM DATA BURDEN

Remote Programming

NEW Remote Programming with Assert-IQTM ICM Assert-IQ ICM REMOTE PROGRAMMING MEETS PATIENTS WHERE THEY ARE

- Improves efficiency for our customers
- Patient does not need to travel to the clinic
- Clinician remotely programs the device parameters via Merlin.net[™] PCN web application^{*}
- Device is re-programmed via the myMerlin[™] mobile app
- No patient intervention needed

*Available on DM5300/DM5500

Remote Programming Access

Remote Programming (RP) access is programmable through Merlin.net[™] PCN.

RP access is limited to users with RP programmability.

- Users registered as Allied Professionals, Physicians, or Default Clinic settings will all have access to RP automatically
- RP access is not available for users registered as Assistants
- New Users will nominally be given RP access

We highly encourage ALL clinic administrators to review their clinic users' RP privileges.

Abbott			Signer Mer	d in as SUS Help▼ Switch to Sign Out lin.net™ Patient Care Network
Recent Transmissions Patien	t List Tools Clinic Administration			
Administration	Clinic Users Edt			
Clinic Profile Scheduling & Messaging	All User Types V Search			Q Add a user More Actions ▼
linic hours / holidays	User Name	 User type 	Telephone No.	Department
ICD/ CRT-D	Ross, Brian	Physician	1 301 219 2938	0
Merlin@home Transmitter	Shelke, Vivek	Physician	1 323 403 9868	0
Mobile App Transmitter	US, SERC	Allied Professional	1 000 000 0000	۲
Pacemaker/ CRT-P	user assistant	Assistant	1 818 493 2239	0
linic Settings	Showing 1 - 10 of 10		Show 25 v per page	44 4 1 F F
Report Settings Export Options Clinical Comments	User Profile			
linic Users	First name: SERC	User ID : serc_t3p_admin	Credent	ials:
inic Locations	Middle:	Password : ······	Usert	ype: Allied Professional
	Last name: US	Confirm	Departm	ient:
		C Administrator		Remote Programming access 🥥
	Here content information		Users with re to authentica to Edit the re	emote programming access are required te once per session when they choose mote programming parameters.

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Clinic administrators can edit RP access for the entire clinic under the "Clinic Administration" tab and navigate to "Clinic Users". RP programmability is located on the bottom right of each User Profile.

Update User Contact Information

Abbott representatives and clinicians will be prompted for 2-Factor Authentication (2-FA) once per login session when making remote programming changes.

- Text or email verification can be used to receive the 2-FA code.
- The phone number and email address listed under the "User Profile" will be used for 2-FA. Please ensure this information is up to date under your profile settings.

🔁 Abbott								Signed in as S US Merlin.net™	Help▼ Patient	Switch to Sign
Recent Transmissions Patient List Too	ols Clinic Adm	inistration								
My Account	Edit									
First name: SERC Middle:	Credentials: User type:	Allied Professio	onal		Adn	ninistrator				
Last name: US	Department:				🖾 Ren	note Programming access 🥥				
User contact information										
Address 1:			Country Code	Area/City Code	Phone Number					
Address 2:		Main phone :	1	000	000 0000	Security Stamp :	SERC1234	٢		
Address 3:		Secondary :	1			After hours contact:	Email			
Country: USA		Fax:	1			Email:	fieldrep@abbott.com			
City:		Email:	fieldrep	@abbott.c	com					
State/Prov.:	1	Text message :	Manage	and dat	۲					

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User account information can be accessed by clicking on your login username on the top right corner. Select "Edit" to change your contact information.

Clinician Remote Programming Workflow

ACCESSING THE REMOTE PROGRAMMING (RP) TAB

Find the patient for which you want to make RP changes and navigate to their Patient Profile.

The "**Remote Programming**" section can be found on the left.

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Clinician Remote Programming Workflow

2-FACTOR AUTHENTICATION

					Signed in as <i>\$US</i> Help▼ Switch to Sign Out Merlin.net [™] Patient Care Network	
Recent Transmissions	atient List Tools Clinic A	dministration				
Patient profile Transm	ission All Transmissions D	irectTrend ^{**} Viewer Patient Sur	nmary Clinical Comments			
Patient profile	Patient List Remote Program	> Patient profile > Remote Program	sming	(11-e-	EDIT	
Patient & Device Data Transmitter		Concernition in	Latest transmission	Last Programming	PRINT PROFILE Reason for Monitoring	
Follow-up Schedule DirectAlerts'' Notification	Parameters last checked on	Connectivity ONo Communication	04-24-2023 10:41 AM	04-24-2023 10:41 AM	Suspected AF	
Follow-up Schedule DirectAlerts'' Notification Remote Programming Baseline Clinical Data	Parameters last checked on 04-24-2023 10:41 AM	One Communication	04-24-2023 10:41 AM	04-24-2023 10:41 AM Programming History	Suspected AF	

n net Authentication Sargent, Amanda 2 Code is 46663594 and can be bott Authentication Cod riday, February 17, 2023 1:32:03 Pf used for the next 15 minutes. Abbott Abbot Your Merlin.net Authentication Code: 11727189 twork This email contains the Authentication Code you will need for online access. This Authentication Code is available for immediate use and will expire in 60 minutes. Please do not reply to this automated message; your response will not be received. itional Log On Security An Authentication Code is required to Remotely Program patient . Select the delivery method 2. Press "Get Authentication Code" 3 Enter received code and press "Continue" Select the delivery method to receive an Authentication Code Text message O *******3973 *@abbott.com O ******3973 Authentication code

1:18

Clinician must select **Edit** on the Remote Programming tab to begin a RP session.

Assert-IQ[™] Insertable Cardiac Monitor (ICM) The Clinician will be prompted for an 8-digit authentication code to verify their identity before a RP request can be made. The code can be received via email or text, and once the preferred method is selected, the user clicks "**Get Authentication Code**".

Once code is received, insert code in the provided box and select "**Continue**".

Clinician Remote Programming Workflow

SELECT PARAMETER CHANGES NEEDED AND REVIEW

When a parameter is selected, a dropdown menu of all available settings will be displayed. The list will show a "P" next to the parameter that is currently programmed.

Parameters that have changed will be highlighted in a purple box.

Once finished, select "Save".

Note: Reason for Monitoring and Patient Name/DOB <u>cannot</u> be programmed through RP. Posture IQ insight can only be programmed if calibration setup has been completed. 4 Remote Programming PRINT PROI Last Programming checked on ⊖No Commu 04-24-2023 10:41 AM 04-24-2023 10:41 AM 04-24-2023 10:41 AM VEGM Dynamic Range Max Sensitivit 0.1 mV ± 0.40 mV Sense Refractory Perio Sense Refractory Decay Delay breshold Star 275 ms 60 m EPISODE AND ALERTS SETTING EGM TRIGGER DETECTION DIRECTALERTS' AF Episode Continuous AF Episode Aler AF Burden Alert (Daily n/a V. Rate during AF Alert (Daily Tachy Episode Brady Episode Pause Episode 3.0 sec Symptom Episode On (with Detect -

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The following screen will prompt the clinician to review the proposed changes.

If the proposed changes look correct, select "**Continue**".

Clinician Remote Programming Workflow

PENDING CHANGES AND TRANSMISSION

- Abbott					Signed in as SUS Help▼ Switch to Sign Out Merlin.net [™] Patient Care Network
Recent Transmissions	Patient List Tools Clinic	Administration			
Patient profile Trans	nission All Transmissions	DirectTrend [®] Viewer Patient S	ummary Clinical Comments		
Education #	1 Demo Patient ID: Assert-IQ" Patient Lis	: " EL+ ICM, DM5500 at > Patient profile > Remote Prog	ramming		
Patient profile	Remote Progra	mming	31111	(lee	TIÚS
Transmitter Follow-up Schedule	The parameter values wer	e sent on 05-05-2023 12:18	M and are still pending. See Pr	ogramming History for details.	
DirectAlerts" Notification	Parameters last	Connectivity	Latest transmission	Last Programming	PRINT PROFILE Reason for Monitoring
Remote Programming	checked on 04-24-2023 10:41 AM	No Communication 10 days	04-24-2023 10:41 AM	04-24-2023 10:41 AM Programming History	Suspected AF
Baseline Clinical Data					
Baseline Clinical Data	V SENSING				
Baseline Clinical Data	SENSING VEGM Dynamic Range	Max Sen:	sitivity		
Baseline Clinical Data	SENSING VEGM Dynamic Range ± 0.40 mV	Max Sent 0.075 mV	sitivity V		
Baseline Clinical Data	SENSING VEGM Dynamic Range ± 0.40 mV Sense Refractory Period	Max Sens 0.075 m Sense Re	sitivity / fractory Decay Delay	Threshold Start	

A yellow banner will appear on the RP screen notifying the clinician that the requested RP changes are pending.

Once the parameter changes are successful, a RP transmission will be shown on the "**Recent Transmissions**" tab.

A summary report with details of the changes and notes (if applicable) will be included with the transmission.

REMOTE PROGRAMMING New Patient List Filter

C Abbott				Signed in as A Sargent Help▼ Merlin.net™ Patien	Under * *Patie	"Patier ents wit	nt List", h pend	there is a ing or u	new filte nsuccess	r called s ful
Recent Transmissions Patie	ent List Tools				remo	te prog	rammi	ng″.		
My Active Patients ▼ Patient Patient Show All - C - IC Pat	nt Name Q Q Cardiac Monitor CD/Pacemaker atients with no future schedule	All Transmissions	Latest Transmission Next T	Enroll a new patier Transmission Latest Comm	This li reques Reminde	sts patie sts, but il er: If a RP r	nts with t will not equest is su	pending o give a rea accessful, a tr	or failed F ason.	₹P will come
Pa Pa Pa Re Pa - C - IC	atients with overdue follow-up atients with pending transmissions due today atients released for transfer alease Requests from another clinic atients with disconnected transmitters Cardiac Monitor CD/Pacemaker		Recent Transmissions F	Patient List Tools	through	and be see	n under " R é	ecent Transm	nissions".	
Pa	atients with snoozed disconnected transmitter reporting atients ready for billing (Cardiac Monitors)		Patient	Device	Remote	Latest Transmission	Next Transmission	Connectivity	Last Transmitter	
Pa	atients with pending or unsuccessful remote programming		2.0 Can Brian	Assert-IQ™ 3+ ICM, DM5300:511001511 °	Programming Pending	08-19-2022 03:08 PM	04-23-2023 247 days	ONo Communication >30 days	Communication 08-22-2022	
Pa Pa	atient Name atient ID		511002420 DM5500	Assert-IQ™ EL+ ICM, DM5500:511002420 °	03-02-2023 09:09 AM Failed	03-14-2023 09:54 AM	04-23-2023 40 days	No Communication 17 days	03-20-2023	
Ph	iysician Name/ID avice Model Number		511002669 Test	Assert-IQ™ EL+ ICM, DM5500:511002669 °	Failed	12-22-2022 11:49 PM	04-23-2023 122 days	⊖No Communication >30 days	12-24-2022	
De	evice Serial Number		511002669 Test	Assert-IQ™ EL+ ICM, DM5500:511002669 °	Failed	12-22-2022 11:49 PM	04-23-2023 122 days	⊖No Communication >30 days	12-24-2022	
Lea Clin Lat	ad Model inic Location itest Transmission Date Range		511002769 Test	Assert-IQ™ EL+ ICM, DM5500:511002769 °	02-10-2023 09:15 AM Failed	01-21-2023 04:11 AM	04-23-2023 92 days	⊖No Communication >30 days	01-23-2023	

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REMOTE PROGRAMMING Additional Remote Programming Details

Connectivity status, latest transmission report, remote programming history, and indication for monitoring are all conveniently located on the top of the RP page.

Parameters last Connectivit checked on Ø	y Late 08-2	st transmission 3-2022 5:29 PM	Last Progra 08-23-2022	mming Reason for I Ventricular 1	PRINT PROFILE Monitoring Tachycardia	
08-23-2022			Programming	g History		
V SENSING						
GM Dynamic Range	Max Sensitivity					
t 0.40 mV 👻	0.125 mV					
nse Refractory Period	Sense Refractory De	cay Delay	Threshold Start			
250 ms •	60 ms	•	75 %			
EPISODE AND ALERTS	GS		SETTING	EGM TRIGGER PRIORITY	DIRECTALENTS*	
EPISODE AND ALERTS EPISODE AND ALERTS AF Episode	GS DETECTION	2 min 👻	SETTING	EGM TRIGGER PRIORITY	DIRECTALERTS*	
Continuous AF Episode Alert		2 min •	SETTING	EGM TRIGGER PRIORITY Low • n/a	DIRECTALENTS*	
AF Burden Alert (Daily)	GS DETECTION C	2 min • n/a 3 hours •	SETTING	EGM TRIGGER PRIORITY Low • n/a n/a	DIRECTALENTS*	
CONTINUOUS AND ALERTS EPISODE AND ALERTS AF Episode Continuous AF Episode Alert AF Burden Alert (Daily) V. Rate during AF Alert (Daily)	GS DETECTION	2 min • n/a 3 hours • 1 hour 3 hours 6 hours P	SETTING for 6 hours -	EGM TRIGGER PRIORITY Low • n/a n/a n/a	DIRECTALENTS*	
EPISODE AND ALERTS EPISODE AND ALERTS AF Episode Continuous AF Episode Alert AF Burden Alert (Daily) V. Rate during AF Alert (Daily) Tachy Episode	GS DETECTION C C C C C C C C C C C C C C C C C C C	2 min - n/a 3 hours - 3 hours 6 hours P 9 hours 12 hours	SETTING	EGM TRIGGER PRIORITY n/a n/a High •	DIRECTALÈRTS*	
Continuous AF Episode Alert AF Episode Continuous AF Episode Alert AF Burden Alert (Daily) V. Rate during AF Alert (Daily) Tachy Episode Brady Episode	GS DETECTION C C C C C C C C C C C C C C C C C C C	2 min • n/a 3 hours • 1 hour 3 hours 6 hours P 9 hours 12 hours 24 hours 30 min	SETTING	EGM TRIGGER PRIORITY n/a n/a High • Low •	DIRECTALERTS*	

Selecting the date under "Latest Transmission" will open the most recent transmission report.

REMOTE PROGRAMMING Additional Remote Programming Details

Connectivity status, latest transmission report, remote programming history, and indication for monitoring are all conveniently located on the top of the RP page.

			N.P.Y. C.C.			Mertin net™ PC	CN - Remote Programming		
Parameters last Connectiv checked on 08-23-2022 SENSING	vity Late 08-2:	st transmission 3-2022 5:29 PM	Last Programm 09.22.2022 Programming Hi	ning Reason for Ventricular	PRINT PROFILE Monitoring Tachycardia		bbott	3298567, SW Test (276016) Jot X [™] ICM, DM4500: 3298567 sere_3_viv1_admin	Merlin. Patient Care N
VEGM Dynamic Range	Max Sensitivity					Program	& Alert Settings	Initial	Proposed
± 0.40 mV Sense Refractory Period	0.125 mV Sense Refractory De	• cay Delay	Threshold Start			AF Burd AF Dura AF Con Brady C Brady C Brady C	den: Total Time in AF ation M Trigger Priority 2utoff Rate GM Trigger Priority Jous AF Threshold	6 hours 2 min High 30 bpm Low 6 min	>1 hour >0.5 min ≻Low >40 bpm >High >2 min
EPISODE AND ALERTS SETTI	INGS		75 %			night v Pause f Tachy C Tachy C Tachy T Total Tir	EGM Trigger Priority Count Cutoff Rate EGM Trigger Priority ime in High V Rate	3.0 sec High 12 intervals 180 bpm Low 6 hours	> 10 spin > Lo sec > Low > 11 intervals > 175 bpm > High > 1 hour
EPISODE AND ALERTS	DETECTION		SETTING	EGM TRIGGER	DIRECTALERIS		GM Settings	Initial	Proposed
				PRIORITY		AF Post AF Pre-T Other Po	t-Trigger Duration Trigger Duration ost-Trigger Duration	120 sec 30 sec 30 sec	>20 sec >60 sec >20 sec
AF Episode		2 min	·	Low •	<i>v</i>	Stored E AF Post AF Pre-1 Other Pr Other Pr Sympton	Trigger Duration Trigger Duration ost-Trigger Duration re-Trigger Duration m Post-Trigger Duration m Pre-Trigger Duration	120 sec 30 sec 30 sec 30 sec 60 sec 8 min	 20 sec 60 sec 20 sec 40 sec 30 sec 6 min
AF Episode Continuous AF Episode Alert		2 min ·	·	PRIORITY Low • n/a	✓ ✓	Stored E AF Post Other Pi Other Pi Symptor Symptor Detectio Antrythr	Trigger Duration Trigger Duration ost-Trigger Duration m Post-Trigger Duration m Pre-Trigger Duration on Qualifiers mia Detection during Activity	120 sec 30 sec 30 sec 30 sec 8 min Initial On	>20 sec >50 sec >20 sec >40 sec >6 min Proposed >Off
AF Episode Continuous AF Episode Alert AF Burden Alert (Daily)		2 min n/a 3 hours	-	PRIORITY Low • n/a n/a	¥ \$) \$	Store E AF Post AF Post Other P Sympto Sympto Detectio Antryfut Bigenin Onset D Sudden	Infiger Duration Trigger Duration solt-Trigger Duration re-Trigger Duration m Post-Trigger Duration on Qualifiers mia Detection during Activity ny Qualifier Deta 1 Onset	120 sec 30 sec 30 sec 80 sec 8 min Initial On Off Off	+ 20 sec + 60 sec + 20 sec + 30 sec + 6 min Proposed + Off + On + 18 % + On
AF Episode Continuous AF Episode Alert AF Burden Alert (Daily) V. Rate during AF Alert (Daily)		2 min n/a 3 hours 1 hour 3 hours 6 hours	for 6 hours -	PRIORITY Low • n/a n/a n/a	2 2 2 2 2	Store E AF Post AF Post Other P, Sympto Sympto Detectic Artytyt Bigenir Onset D Sudden Sensing EGM D, Max Ser	Trigger Duration Trigger Duration respect Duration restrigger Duration ren Trigger Duration ren Post-Trigger Duration ren Per-Trigger Duration ren Per-Trigger Duration on Qualifier Deta Sonset vynamic Range residvity	120 sec 30 sec 30 sec 60 sec 8 min Initial On Off Initial ± 0.80 mV 0.125 mV	*20 sec *60 sec *20 sec *40 sec *6 min Proposed *0ff *0ff *0n Proposed *0 Proposed *20 sec *6 min *0 *0 *0 *0 *0 *0 *0 *0 *0 *0
AF Episode Continuous AF Episode Alert AF Burden Alert (Daily) V. Rate during AF Alert (Daily) Tachy Episode		2 min n/a 3 hours 4 hours 6 hours 9 hours 12 hours	for 6 hours for 12 intervals	PRIORITY Low • n/a n/a High •		Store E AF Post AF Pre- Other P Sympton Detect Arrhyth Bigwnin Orase L Sudden EGM Dy Max Ser Sensing ECM Dy Sanse F Sense F	Trigger Duration Trigger Duration Trigger Duration en Figger Duration m Peak-Trigger Duration m Per-Trigger Duration min Detection during Activity ny Qualifier Peta to Onset Arganic Range ensitivity Refractory Decisy Delay Refractory Decid	120 sec 30 sec 30 sec 60 sec 8 min Initial On Off Initial ± 0.80 mV 0.125 mV 60 ms 250 ms 75 %	* 20 sec * 60 sec * 20 sec * 40 sec * 30 sec * 6 min Proposed * 0 m * 0 m Proposed * 0 m * 0 m * 0 m * 0 m * 0.4 mV * 0.4 mV * 0.4 mV * 0.4 mV * 0.5 m * 225 ms * 62.5 %
AF Episode Continuous AF Episode Alert AF Burden Alert (Daily) V. Rate during AF Alert (Daily) Tachy Episode Brady Episode		2 min n/a 3 hours 1 hour 3 hours 6 hours 9 hours 12 hours 24 hours 30 min	for 6 hours • for 12 intervals •	PRIORITY Low	2 2 2 2 2 2 2 2 2	Store E AF Post AF Post Other Sympton Sympton Detectic Arrhyth Bingemin Onsec L Sudden ESIM Dj Max Store Sense F Thresho Others Sympton	Trigger Duration Trigger Duration trigger Duration trigger Duration trigger Duration m Post-Trigger Duration m Post-Trigger Duration m Post-Trigger Duration on Qualifiers mia Detection during Activity ny Qualifier torset vnamic Range nstitivity vnamic Range nstitivity m Alett	120 sec 30 sec 30 sec 60 sec 8 min Initial 0 n 0 ff 0 ff 10 ff 2 0 80 mV 0.125 mV 0.125 mV 0.125 mS 75 % Initial 0 n (with Detection)	20 sec +00 sec +20 sec +20 sec +20 sec +30 sec +6 min Proposed +0f +06 +6 % +00 Proposed +20.40 mV +20.mV +20.ms +225 ms +62.5% Proposed +On (All Symptoms)

"Programming History" will show prior or pending remote programming requests.

REMOTE PROGRAMMING Additional Remote Programming Details

Connectivity status, latest transmission report, remote programming history, and indication for monitoring are all conveniently located on the top of the RP page.

		91111166	1111-						
Parameters last Conne checked on Ø	ectivity Late	est transmission 23-2022 5:29 PM	Last Programmi 08-23-2022 Programming His	ing Reason fo Ventricula	PRINT PROFILE r Monitoring r Tachycardia	Merlin.net™ PCN - Pat	tient Profile	Petient News	
VEGM Dynamic Pance	Max Constitutu					Address:	serc_t3p_admin 15900 Valley View Court USA	Patient Name: Patient ID: Medical Team:	Education #1, Demo
± 0.40 mV	0.125 mV	•				Patient Details:	1 513 578 9094		
Sense Refractory Period 250 ms	Sense Refractory D	ecay Delay	Threshold Start 75 %	•		Patient Name: Date of Birth: Merlin net™ number:	Education #1, Demo 01-01-1958 786267162	Clinic Location: Gender: Patient Speaks:	Sylmar Foolish (US)
✓ EPISODE AND ALERTS SE EPISODE AND ALERTS	TTINGS		SETTING	FON TRIGGER		Patient Address and	i Contact:		
EFISODE AND ALERTS	DETECTION			PRIORITY	DIRECTALERIS	Address 1: Address 2:	13150 Telfair Ave	City: State/Prov.:	Sylmar CALIFORNIA
AF Episode	\checkmark	2 min	·	Low	V	Phone :	1 626 253 0066	Zip/Postal code:	91342
		10		n/a	~	other phone.		Eman.	ott.com
Continuous AF Episode Aler	rt 🗌	n/a		- 1-		Patient Device Infor	mation:		
Continuous AF Episode Aler AF Burden Alert (Daily)	rt 🗌	3 hours		n/a	1	Patient Device Infor	mation: Assert-IQ™ EL+ ICM, DM5500	Serial #:	511001788
Continuous AF Episode Aler AF Burden Alert (Daily) V. Rate during AF Alert (Dail Tachy Episode	rt 🗌 🔽	3 hours 1 hour 3 hours 6 hours 9 hours	for 6 hours •	n/a n/a		Patient Device Infor	mation: Assert-IQ™ EL+ ICM, DM5500 04-13-2023	Serial #: Implanting Physician :	511001788 Hocker, Braden
Continuous AF Episode Aler AF Burden Alert (Daily) V. Rate during AF Alert (Dail Tachy Episode Brady Episode	rt 📄	3 hours 1 hour 3 hours 6 hours 9 hours 12 hours 24 hours 30 min	for 6 hours • for 12 intervals •	n/a n/a High • Low •		Patient Device Inform Device name: Implant Date : Note: The information s Merlin.net ^m . It does no	Mation: Assert-IQ™ EL+ ICM, DM5500 04-13-2023 hown here reflects patient t include any unsaved cha	Serial #: Implanting Physician : profile as stored in inges to the profile.	511001788 Hocker, Braden CLOSE
Continuous AF Episode Aler AF Burden Alert (Daily) V. Rate during AF Alert (Dail Tachy Episode Brady Episode Pause Episode	rt 📄	1 hours 1 hours 3 hours 6 hours 9 hours 12 hours 24 hours 30 min 3.0 sec	p for 6 hours • for 12 intervals •	n/a n/a High • Low •	1 1 1 1 1 1	Patient Device Inform Device name: Implant Date : Note: The information s Merlin.net ¹¹⁰ . It does no	mation: Assert-IQ™ EL+ ICM, DM5500 04-13-2023 hown here reflects patient include any unsaved cha	Serial #: Implanting Physician : It profile as stored in inges to the profile.	511001788 Hocker, Braden CLOSE PRINT

"Print Profile" will show patient details, contact, and device information. Information can be printed directly from this screen.

Considerations for Reprogramming

UTILITY OF REMOTE REPROGRAMMING FOR NON-ACTIONABLE EPISODES

- Nighttime bradycardia
- Asymptomatic bradycardia, lower brady detection
- Known AF and patient on anticoagulants
- Program to only longer AF episodes
- Known RVR with AF reported as tachycardia episodes
- Non-actionable pause events
- Changes to sensing for false detections

TAKING CONTROL OF YOUR ICM DATA BURDEN Tips & Best Practices

TIPS & BEST PRACTICES Key Considerations

- Stay connected
- Detection and alert programming reviews following implant
- Clinical actions
- Identifying challenges in your clinic

TIPS & BEST PRACTICES SyncUPTM Support Services

EXPERIENCE ENHANCED PATIENT COMPLIANCE

The **SyncUP Support Services** make it easy for patients to set Abbott's ICM remote monitoring from the comfort of their own home, eliminating the need to stay post-implantation to configure the app. This service is the conduit to improved patient compliance and peace of mind. No home-based transmitter or patient activator is needed. The patient simply uses a smartphone.

*Patients can use an Abbott-provided mobile transmitter if they do not have a smartphone.

6

TIPS & BEST PRACTICES ICM Programming Options

DIRECTALERTS™ PER INDICATION

Indication for Monitoring:	Enabled DirectAlerts:
Syncope / Seizures	Symptom, Pause, Brady, Tachy
Cryptogenic Stroke / Suspected AF	AF, Continuous AF
AF Monitoring / AF Management / Post Ablation	AF Threshold, AF Burden
Ventricular Tachycardia	Symptom, Tachy
Palpitations	Suspected AF: Symptom, AF Other: Symptom, Pause, Brady, Tachy

TIPS & BEST PRACTICES

Detection and Alert Parameters

Episode & Alert Settings AF Episode (10 min) Continuous AF Alert (30 min) AF Burden Alert (6 hours, Daily) V Rate During AF Alert (100 bpm for 6 ho Tachy Episode (175 bpm, 16 intervals) Brady Episode (30 bpm) Pause Episode (5.0 sec) Symptom Episode On (with Detection)	ours, Daily)	Detection >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	EGM Trigger Priority High n/a n/a Low Low Low Low High	Merlin.net DirectAlerts™ ⊻ ∑ ∑	
Stored EGM Settings AF Pre-Trigger Duration	30 sec	Symptom Pre-Trigge	r Duration	4 min	
AF Post-Trigger Duration Other Post-Trigger Duration Other Pre-Trigger Duration	30 sec 30 sec 30 sec	Symptom Post-Trigg Number of Stored E0	er Duration GMs	30 sec First 13	
Detection Qualifiers					
Activity		Tachy			
Arrhythmia Detection During Activity On		Bigeminy Qualifi	On		
AF AF Sensitivity	Balanced	Onset Delta	18 %		
Sensing					
VEGM Dynamic Range Max Sensitivity Sense Refractory Period Sense Refractory Decay Delay Threshold Start	± 0.40 mV 0.075 mV 250 ms 60 ms 75 %				
Additional Settings					
Activity Trends PVC Burden	Posture Most recent Posture	On Oct 18, 2023			

DirectAlerts [™] Notification Edit			
Alert Type	Alert C	lassificat	ion
	P Red	P Yellow	Off
Device Alerts			
Battery Low		۲	
Parameter Errors		۲	
Monitor at End Of Service			
Device Reset			
Monitoring Disabled			
Clinical Alerts			
AF Episode			
Continuous AF			
AF Burden			
V. Rate during AF			
Tachy Episode			
Brady Episode			
Pause Episode			
Symptom Episode			
Record Symptom using Patient App			

TIPS & BEST PRACTICES Tips for Managing Data

1. TAKE CLINICAL ACTION 2. REPROGRAM 3. CHANGE ALERTS

TIPS & BEST PRACTICES Real Life Workload "Drivers"

High Volume of "Symptom Event" Triggers

- Utility of patient "Record Symptom" option
- Considerations when to use and when to disable
- Patient education/communication

False Event Alerts

- Indication for monitoring drives nominal programming
- Consider standing orders: reprogramming basic parameters

Multiple Episodes with Alert

- New, false, redundant?
- Actionable vs. non-actionable
- Reprogramming options: *Detection and Alerts*

DirectAlertsTM Parameters DirectAlerts[™] Notification Edit **OPTIMIZING ALERT NOTIFICATION** Alert Classification Alert Type Red Yellow Off **Episode Counts and Settings Device Alerts** Since Last Session Programmed 1 day Settings Battery Low AF ✓ EPISODE AND ALERTS SETTINGS Tachy Brady Pause EPISODE AND ALERTS DETECTION SETTING EGM TRIGGER **DIRECTALERTS™** Symptom (All) PRIORITY Symptom (wit Presenting R AF Episode 10 min High 1 \checkmark Continuous AF Episode Alert 30 min n/a \checkmark Vm80. AF Burden Alert (Daily) 24 hours n/a \checkmark VS V. Rate during AF Alert (Daily) 100 bpm for 6 hours \checkmark n/a 0 s 160 bpm for 18 intervals Tachy Episode Low \checkmark 08m Pause Episode ۲ Symptom Episode 477 VS Record Symptom using Patient App (2) VS VS 418VS VS VS VS VS VS VS 547 793 699 789 832 566 398 441 625 12 s 10 s 11 s 13 s 8 s 9 s 14 s

TIPS & BEST PRACTICES Episode Review Tools

Transmissio	n Date :	09-16-2020	02:06 AM			Export Transmissio	n 🛱 Print	
ummary FastPath™ Summary Episodes Summary Diagnostics Summary	Episode T Assessn	Type: 🗸 AT/AF	Brady Pause	Symptom	Tachy	Search	Q	
erts & episodes				- 101/1000000		Show Cultent V	the Actions ▼	
pisodes and EGMs	Assessment	Episode Date/Time	Episode Type	Duration I	EGM 💽	Transmission Date/Time		l
rameters Parameters		09-16-2020 02:04 AM	AT/AF	-	~	09-16-2020 02:06 AM		S
Other View Merged Report	0	09-16-2020 01:15 AM	Pause	0:04	-~ 🖻	09-16-2020 02:06 AM		
	8	09-15-2020 11:12 PM	AT/AF	16:07		09-16-2020 02:06 AM		sion
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		09-15-2020 02:13 PM	AT/AF	20:42	~	09-16-2020 02:06 AM		I 1
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		09-15-2020 12:46 PM	AT/AF	20:38	🖻	09-16-2020 02:06 AM		I 1
		09-15-2020 11:44 AM	AT/AF	16:05		09-16-2020 02:06 AM		I 1
		09-15-2020 11:20 AM	AT/AF	20:33		09-16-2020 02:06 AM		I 1
		09-15-2020 10:18 AM	AT/AF	16:16		09-16-2020 02:06 AM		I 1
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TIPS & BEST PRACTICES

Workflow Considerations: Maximizing Merlin.net[™] PCN Tools

- Utilize event EGM review options to enhance reports
- Optimize programming
 - Adjust detection parameters
 - Reprogram alerts as needed
 - $\circ~$ Remote reprogramming option with Assert-IQ^{{\sc tm}} ICM

TIPS & BEST PRACTICES Staffing Resources

CONSIDERATIONS FOR WORKFLOW

- Implant and enrollment
- Verify patient is active in Merlin.net[™] PCN and they have connected-tip cards for connection troubleshooting
- Patient follow-up post-implant
- Q&A telephone call or appointment
- Scheduling billable reports in Merlin.net[™] and scheduling system
- Routine reporting/billing
- Daily triage for alerts: clinical staff
- Surveillance for disconnected monitors: admin support

tips & best practices Clinic Resources

CONSIDERATIONS FOR PROGRAMMING AND PROTOCOLS

- Address nominal programming
- Address nominal alerts
- Provider triage process
- Reprogramming protocol/standing order for alerts for the clinic
- Reprogramming protocol/standing order for non-actionable data review
- Remote reprogramming permissions
- Clinical lead for addressing protocols and changes

TAKING CONTROL OF YOUR ICM DATA BURDEN

Q & A

References

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- 2. Medtronic. REVEAL LINQ^{*} LNQ11 Insertable Cardiac Monitor and Patient Assistant PA96000 Clinician Manual. Updated August 26, 2015. Accessed January 17, 2023. https://manuals.medtronic.com/content/dam/emanuals/crdm/ CONTRIB_215651.pdf
- 3. Medtronic. LINQ II^{*} LNQ22 Insertable Cardiac Monitor Clinician Manual. Updated September 01, 2022. Accessed January 17, 2023. https://manuals.medtronic.com/content/dam/emanuals/crdm/M032283C001B_view.pdf
- 4. HRS 2021 Poster Reducing Clinical Review Burden of Insertable Cardiac Monitors In Patients with Frequent Arrhythmia Detections
- 5. EGM Burden Reduction in Jot Dx[™] ICM, Technical Development Report System DOC 90805939 Rev A.
- 6. Piorkowski C, Shaik NA, Tilz RR, et al. Early Real-World Adoption of Mobile Remote Monitoring Using Confirm Rx Insertable Cardiac Monitor. Presented at Asia Pacific Heart Rhythm Society (APHRS); Taipei, Taiwan; Oct 17-20, 2018

IMPORTANT SAFETY INFORMATION

Abbott

15900 Valley View Court, Sylmar, CA 91342 Tel: +1 818 362 6822 Abbott.com

Merlin.net[™] Patient Care Network (PCN)

Remote Care Technical Support: 1-877-MyMerlin (1-877-696-3754) mymerlin@abbott.com

INDICATIONS, SAFETY & WARNINGS

Merlin.net[™] Patient Care Network (PCN)

Brief Summary: Prior to using these devices, please review the Instructions for Use for a complete listing of indications, contraindications, warnings, precautions, potential adverse events and directions for use. This product is intended for use by or under the direction of a physician.

Indicates a trademark of the Abbott group of companies.
 Indicates a third party trademark, which is property of its respective owner.

Assert-IQ[™] Insertable Cardiac Monitor

Rx Only

Brief Summary: Prior to using these devices, please review the Instructions for Use for a complete listing of indications, contraindications, warnings, precautions, potential adverse events and directions for use.

Indications for Use: The Assert-IQ[™] ICM is indicated for the monitoring and diagnostic evaluation of patients who experience unexplained symptoms that may be cardiac-related such as: dizziness, palpitations, chest pain, syncope, and shortness of breath, as well as patients who are at risk for cardiac arrhythmias such as bradycardia, tachycardia, and sinus pauses.

The Assert-IQ ICM is also indicated for patients who have been previously diagnosed with atrial fibrillation (AF) or who are susceptible to developing AF. The Assert-IQ ICM is intended to be inserted subcutaneously in the left pectoral region, also described as the left anterior chest wall. The Assert-IQ ICM has not been specifically tested for pediatric use.

Intended Use: The Assert-IQ ICM is intended to help physicians and clinicians monitor, diagnose and document the heart rhythm in patients who are susceptible to cardiac arrhythmias and unexplained symptoms by detecting arrhythmias and transmitting data for review.

Contraindications: There are no known contraindications for the insertion of the Assert-IQ ICM. However, the patient's particular medical condition may dictate whether or not a subcutaneous, chronically inserted device can be tolerated.

Potential Adverse Events: Possible adverse events (in alphabetical order) associated with the device, include the following: allergic reaction, bleeding, chronic nerve damage, erosion, excessive fibrotic tissue growth, extrusion, formation of hematomas or cysts, infection, keloid formation and migration.

Refer to the User's Manual for detailed indications for use, contraindications, warnings, precautions and potential adverse events. An Abbott mobile transmitter is available for patients without their own compatible mobile device. [™] Indicates a trademark of the Abbott group of companies.

‡ Indicates a third-party trademark, which is property of its respective owner. Bluetooth and Bluetooth logo are registered trademarks of Bluetooth SIG, Inc.

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