

Patient Release and Reactivation Reference Guide

Merlin.net™ Patient Care Network (PCN)



ST. JUDE MEDICAL

Patient Release and Reactivation

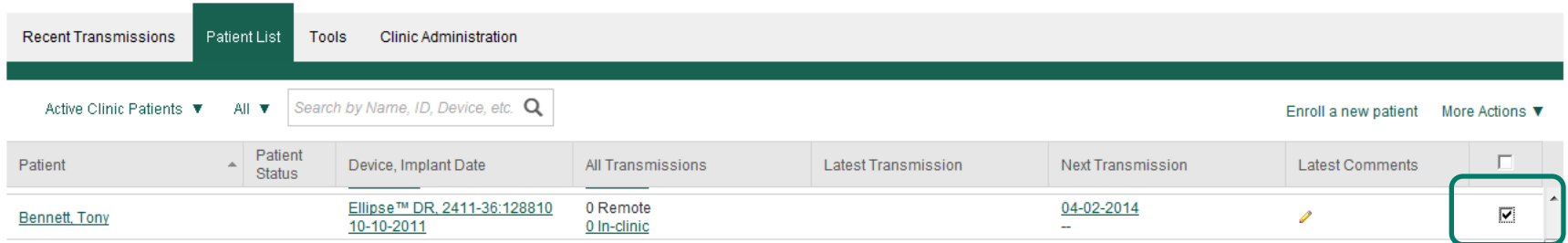
- In certain cases, a patient may need to be released from a clinic's Merlin.net™ PCN. Patients can be released for any of the following reasons:
 - Transfer the patient to another clinic.
 - Move a patient with an explanted device or who is no longer performing follow-ups to the database of inactive patients.
 - Move a patient with a device replacement not supported by Merlin.net PCN to the database of inactive patients.
 - Indicate the patient has died/expired.
- Use the reactivate patient within your clinic and use the enroll patient function if the patient is being transferred to your clinic.
- An active patient is one who is currently performing follow-ups and who is being tracked in your clinic's Merlin.net PCN.



Patient Release

To release a patient:

1. From the Patient List, select the patient to be released by checking the box at the right.

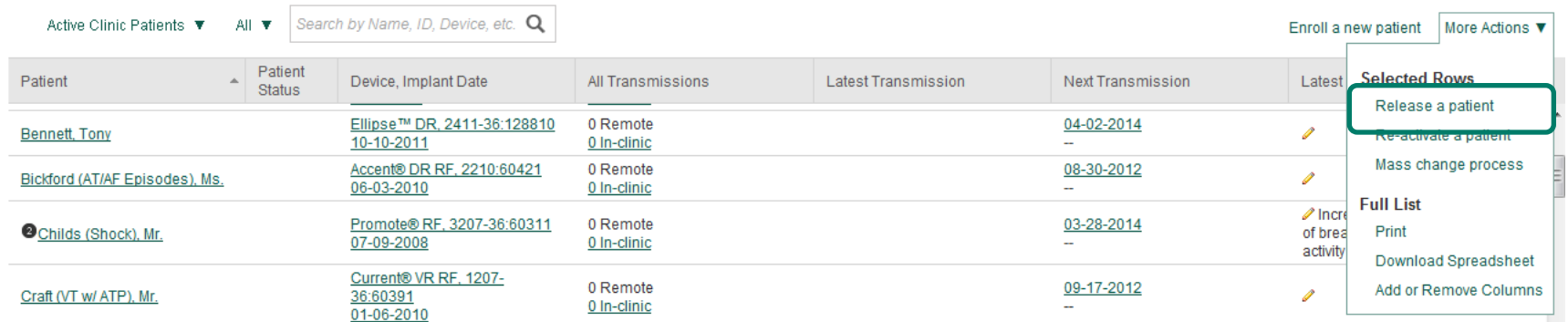


Recent Transmissions Patient List Tools Clinic Administration

Active Clinic Patients ▼ All ▼ Search by Name, ID, Device, etc. Q Enroll a new patient More Actions ▼

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Bennett, Tony		Ellipse™ DR, 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014 --		<input checked="" type="checkbox"/>

2. In the More Actions menu, select Release a patient.



Active Clinic Patients ▼ All ▼ Search by Name, ID, Device, etc. Q Enroll a new patient More Actions ▼

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Bennett, Tony		Ellipse™ DR, 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014 --		<input checked="" type="checkbox"/>
Bickford (AT/AF Episodes), Ms.		Accent® DR RF, 2210:60421 06-03-2010	0 Remote 0 In-clinic		08-30-2012 --		<input type="checkbox"/>
Childs (Shock), Mr.		Promote® RF, 3207-36:60311 07-09-2008	0 Remote 0 In-clinic		03-28-2014 --	Increase of bradycardia activity	<input type="checkbox"/>
Craft (VT w/ ATP), Mr.		Current® VR RF, 1207-36:60391 01-06-2010	0 Remote 0 In-clinic		09-17-2012 --		<input type="checkbox"/>

Selected Rows

- Release a patient
- Re-activate a patient
- Mass change process

Full List

- Print
- Download Spreadsheet
- Add or Remove Columns

Patient Release

Note: In order to release a patient from Merlin.net™ PCN, all transmissions must be archived first.

Release a patient



Patient has Unarchived Transmissions and cannot be released. Go to Recent transmissions list to archive your transmission

Patient		
Tony Bennett	(ID:)	Unarchived transmissions

3. Select the reason for release from the list provided, then select Release.

Release a patient

You are about to release 1 patient(s). Please tell me why these patients are being released.

Patient		
Tony Bennett	(ID:)	

Reason for Release

- Transferred to another clinic
- Explanted
- Removed from Merlin.net™
- Expired

Cancel

Release

Patient Release

4. Confirm that the patient status is Released.

The screenshot shows the Merlin.net Patient List interface. At the top, there are tabs for 'Recent Transmissions', 'Patient List', 'Tools', and 'Clinic Administration'. A yellow notification box at the top states: 'Your patient(s) have been released. You will still receive transmission data for these patient(s) until they are picked up by other clinic(s)'. Below this, there is a search bar and a table of patient records. A large green arrow points to the 'Released' status of the patient 'Bennett, Tony' in the table.

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Aybar (AT/AF burden), Mr.		Accent® DR RF, 2210:60351 12-04-2009	0 Remote 0 In-clinic		05-21-2014 --	On vacation until September 20th and leaving transmitter at home. Scheduled clinic follow-up on October 1st.	<input type="checkbox"/>
Baur, Jake		Promote Quadra®. 3237-40:204490	0 Remote 0 In-clinic		None		<input type="checkbox"/>
Bennett, Tony	Released	Ellipse™ DR, 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014 --		<input type="checkbox"/>

- If a patient sends a transmission after he/she has been released but before another clinic has enrolled them, the transmission will be displayed to the releasing clinic.
 - Once accepted and enrolled at the receiving clinic, all future Merlin.net™ PCN transmissions will go to the receiving clinic.
- If a patient is transferring to another clinic, releasing the patient allows the receiving clinic to activate the patient on their Merlin.net PCN Patient List.
 - Note: Patients placed in any status except for transferring to another clinic will not be able to be enrolled by another clinic.

Patient Release

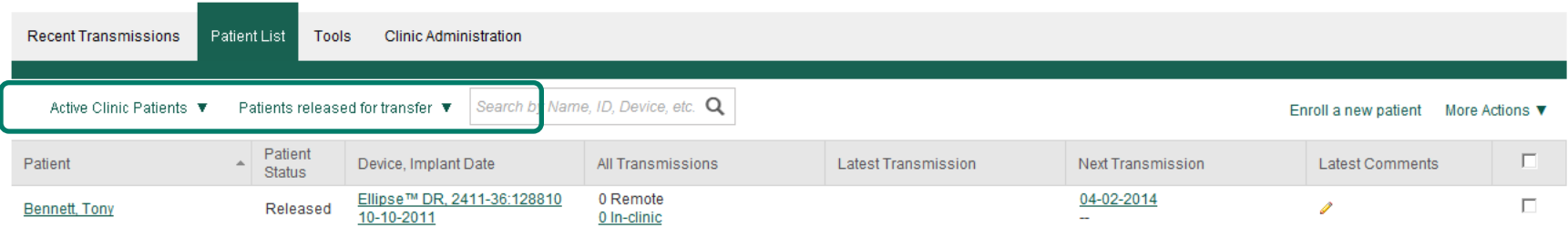
When a patient is released (for any reason), any subsequent transmissions that are received for that patient will be processed and available for the releasing clinic. If the patient is released for transfer to another clinic, and another clinic enrolls that patient, then the subsequent transmissions will be visible to the new clinic.

- If the patient is released for reason of explant/expire/removed, such subsequent transmissions will be visible to the releasing clinic. For this later case, in theory there would not be many such transmissions, but if the patient was released for removal reason, and they have an RF transmitter, it is possible (for up to 7 days) that the transmitter could send in an automated (scheduled) transmission, which the system would process.
- When a patient is released for a reason other than transfer:
 - The patient's schedule is cleared, but their RF transmitter will not get the updated schedule until it performs a profile synch. Thus, it is possible to receive a transmission (for up to 7 days). During this 7-day window, the RF transmitter will perform a maintenance upload, which will get the new profile where future schedule dates have been removed.
 - Also we turn off any DirectCall™ messages to the patient, so such patients do not receive a reminder of overdue messages.

Patient Reactivation-No New Clinic

Locate the patient to be reactivated on the Patient List:

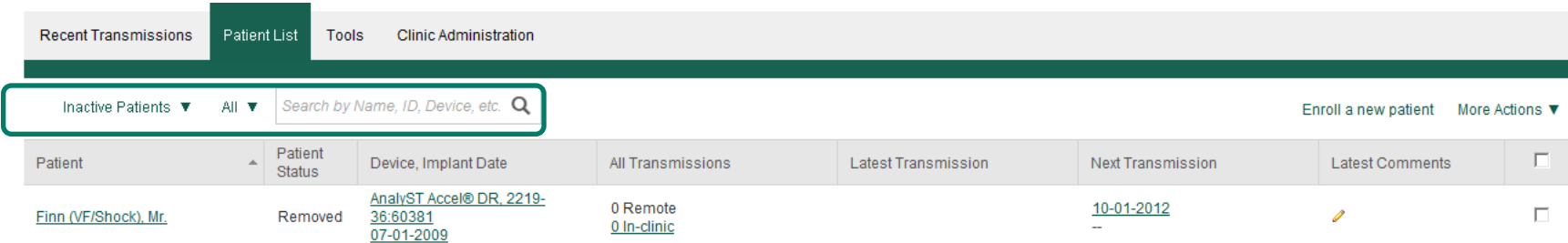
- Patients who have been placed in released for transfer can be found in the Active Clinic Patients primary filter, then Patients Released for Transfer secondary filter.



The screenshot shows the Patient List interface with the following filters: Active Clinic Patients (primary) and Patients released for transfer (secondary). The search bar contains the text "Search by Name, ID, Device, etc." and a magnifying glass icon. The table below displays patient information.

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Bennett, Tony	Released	Ellipse™ DR, 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014		<input type="checkbox"/>

- Patients who have been placed in removed, expired or explanted status can be found in the Inactive Patients primary filter, and then by selecting the appropriate secondary filter.



The screenshot shows the Patient List interface with the following filters: Inactive Patients (primary) and All (secondary). The search bar contains the text "Search by Name, ID, Device, etc." and a magnifying glass icon. The table below displays patient information.

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Finn (VF/Shock), Mr.	Removed	AnalyST Accel® DR, 2219-36:60381 07-01-2009	0 Remote 0 In-clinic		10-01-2012		<input type="checkbox"/>

Patient Reactivation-No New Clinic

To reactivate a patient who has been released from your clinic and has not been enrolled at another clinic:*

1. In the Patient List screen, select patient by checking the box, with Released status.

The screenshot shows the 'Patient List' interface. At the top, there are tabs for 'Recent Transmissions', 'Patient List' (selected), 'Tools', and 'Clinic Administration'. Below the tabs, there are filters for 'Active Clinic Patients' and 'All', and a search box labeled 'Search by Name, ID, Device, etc.'. On the right, there are links for 'Enroll a new patient' and 'More Actions'. The main table has columns: Patient, Patient Status, Device, Implant Date, All Transmissions, Latest Transmission, Next Transmission, Latest Comments, and a checkbox. The row for 'Bennett, Tony' is highlighted in yellow, and its checkbox is checked. A green box highlights the 'More Actions' dropdown menu in the top right corner.

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Baur, Jake		Promote Quadra®. 3237-40:204490	0 Remote 0 In-clinic		None		<input type="checkbox"/>
Bennett, Tony	Released	Ellipse™ DR. 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014		<input checked="" type="checkbox"/>

2. In the More Actions menu, select Re-activate a patient.

This screenshot is similar to the previous one, but the 'More Actions' dropdown menu is open. The menu options are: 'Selected Rows' (with sub-options: 'Release a patient', 'Re-activate a patient', 'Mass change process'), 'Full List' (with sub-options: 'Print', 'Download Spreadsheet', 'Add or Remove Columns'). The 'Re-activate a patient' option is highlighted with a green box.

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	
Bennett, Tony		Ellipse™ DR. 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014		<input type="checkbox"/>
Bickford (ATI/AF Episodes), Ms.		Accent® DR RF. 2210:60421 06-03-2010	0 Remote 0 In-clinic		08-30-2012		<input type="checkbox"/>
Childs (Shock), Mr.		Promote® RF. 3207-36:60311 07-09-2008	0 Remote 0 In-clinic		03-28-2014		<input type="checkbox"/>
Craft (VT w/ATP), Mr.		Current® VR RF. 1207-36:60391 01-06-2010	0 Remote 0 In-clinic		09-17-2012		<input type="checkbox"/>

8 * Patients sometimes anticipate a move that does not happen or do not end up activating their profile at a new clinic.

Patient Reactivation-No New Clinic

3. Confirm that the patient has been re-activated and appears in the Patient List.
 - Released status in Patient Status is removed.

The screenshot shows a software interface with a navigation bar at the top containing 'Recent Transmissions', 'Patient List' (highlighted), 'Tools', and 'Clinic Administration'. Below the navigation bar is a yellow confirmation message: 'The 1 selected patient(s) have been activated and added to your Patient List.' Below this is a search bar with the text 'Search by Name, ID, Device, etc.' and a search icon. To the right of the search bar are links for 'Enroll a new patient' and 'More Actions'. The main content is a table with the following columns: Patient, Patient Status, Device, Implant Date, All Transmissions, Latest Transmission, Next Transmission, Latest Comments, and a checkbox. The table contains three rows of patient data.

Patient	Patient Status	Device, Implant Date	All Transmissions	Latest Transmission	Next Transmission	Latest Comments	<input type="checkbox"/>
Aybar (AT/AF burden), Mr.		Accent® DR RF, 2210:60351 12-04-2009	0 Remote 0 In-clinic		05-21-2014 --	On vacation until September 20th and leaving transmitter at home. Scheduled clinic follow-up on October 1st.	<input type="checkbox"/>
Baur, Jake		Promote Quadra® 3237- 40:204490	0 Remote 0 In-clinic		None		<input type="checkbox"/>
Bennett, Tony		Ellipse™ DR, 2411-36:128810 10-10-2011	0 Remote 0 In-clinic		04-02-2014 --		<input type="checkbox"/>

- Note: If a clinic releases a patient for a reason other than transfer, we clear all scheduling for the patient. Thus, if the clinic did this by mistake or other reason, and now wants to reactivate the patient, the clinic will need to re-establish a follow-up schedule for the patient.

Patient Reactivation-Enrolling in New Clinic

To enroll a patient who was formerly enrolled by another clinic:

1. Select Enroll a Patient (that was released for transfer) either from the Patient List or Recent Transmission page.
2. Enter the device model name, device serial number and the patient's date of birth.
3. Select Enroll.

Note: If you are unable to enroll a patient, contact the releasing clinic to verify that the patient has been released.

Note: Clinics can also use the Merlin.net™ PCN number option, if the clinic has the Merlin.net PCN number from the releasing clinic.

The screenshot shows a web interface with a navigation bar at the top containing 'Recent Transmissions', 'Patient List', 'Tools', and 'Clinic Administration'. Below the navigation bar is the heading 'Enroll a Patient'. There are three main sections for enrollment:

- Enroll Patient by Device:** This section is highlighted with a green rounded rectangle. It includes a sub-heading 'Try this option first for auto enroll or transferring a patient' and three required fields: '* Device name:' (a dropdown menu), '* Device Serial #:' (a text input field), and '* Date of birth:' (a text input field with a placeholder 'MM-DD-YYYY'). A green 'Enroll' button is located below these fields.
- Enroll Patient by Merlin.net™ Number:** This section has a sub-heading and one required field: '*Merlin.net™ number:' (a text input field). A green 'Enroll' button is located below the field.
- Enroll Manually:** This section has a sub-heading and a green 'Enroll' button. Below the button is the text 'Use this option for manual enrollment.'

Patient Reactivation-Enrolling in New Clinic

- If you are unable to enroll a patient, contact the releasing clinic.
- If the patient profile exists in Merlin.net™ PCN under a released status, the patient's profile fields will automatically populate when the Enroll button is selected.

Patient Release and Reactivation

- A patient cannot be enrolled in two arrhythmia & device management clinics at the same time.
 - Once a patient profile is activated by a clinic, all Merlin.net™ PCN transmissions are only available to that clinic in which the patient is currently enrolled.
 - Transmissions are associated with the patient. When a patient is transferred to a new clinic, the new clinic will get all of the patient's transmissions, and the previous clinic will lose visibility to the patient and any previously received transmissions
- The Clinic Enrollment date reflects the date the patient is enrolled and will update if the patient transfers to another clinic.
- If the patient profile exists in Merlin.net PCN under a released status, the patient's profile fields will automatically populate when the Enroll button is selected.

Bennett, Tony Patient ID: [Patient List](#) > Patient profile > Patient device data

Patient profile

- Patient & Device Data**
- Transmitter
- Follow-up Schedule
- DirectAlerts™ Notification
- Baseline Clinical Data

Patient & Device Data Edit

Device Data [View Leads](#)

Serial #: 128810

Device name: Ellipse™ DR, 2411-36

Implant Date: 10-10-2011

Transmitter

Order transmitter

Patient has transmitter

Transmitter ordered on 07-01-2013.

Patient Details

First name: Tony	Patient ID:	Race:
Middle name:	Merlin.net™ number: 923841308	Gender: Male
Last name: Bennett	Clinic location: Waycross	Patient language: English (US)
Date of birth: 10-10-1955	Clinic enrollment: 07-01-2013	

Print Profile More Actions ▼

Technical Support

Device Monitoring

For:

- Transmitter setup questions
- Fax/email delivery questions or modifications
- Transmission or connectivity difficulties

Phone:

US: 1-877- My Merlin

ID: please contact the local rep or call (+46) 8 474-4756

Email:

mymerlin@sjm.com US

Remote.monitoring@sjm.com ID



Rx Only

Brief Summary: Please review the Instructions for Use prior to using these devices for a complete listing of indications, contraindications, warnings, precautions, potential adverse events and directions for use.

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